



1659 Lokia St. • Lahaina, HI 96761

310•418•4297 • www.jools.us

RETURNS/EXCHANGES

Returns or exchanges must be postmarked within 14 days of receipt of your order. We will not be responsible for—nor issue refunds on—returns lost in shipping or postmarked beyond the 14-day return period. Sale merchandise is exchangeable for items of equal or greater value only and must be made at the time of return—no refunds.

For a return or exchange, please complete this form and include with your carefully packed, prepaid return shipment.

PLEASE NOTE: We must have your order number and credit card information! Failure to include your order number and credit card information will delay processing your return or exchange (we do not store credit card information or keep it on file). A return label is attached for your convenience.

ORDER NUMBER (Required): \_\_\_\_\_

CREDIT CARD INFORMATION (Required):

REASON CODES;

Name: \_\_\_\_\_

01 Didn't like

Address: \_\_\_\_\_

02 Didn't fit

City, State, Zip: \_\_\_\_\_

03 Damaged/repair

Phone: \_\_\_\_\_ VISA/MC (circle one)

04 Other (please explain): \_\_\_\_\_

Card number: \_\_\_\_\_

Expiration: \_\_\_\_\_ Security code: \_\_\_\_\_

Signature: \_\_\_\_\_

RETURN: Style #	Description	Price	Qty	Reason
ORDER: Style #				

FROM:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Check for exchange \_\_\_\_\_



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