



3553 Wesley St. • Culver City, CA 90232
 310•418•4297 • www.jools.us

RETURNS/EXCHANGES

Returns or exchanges must be postmarked within 14 days of receipt of your order. We will not be responsible for—nor issue refunds on—returns lost in shipping or postmarked beyond the 14-day return period. Sale merchandise is exchangeable for items of equal or greater value only and must be made at the time of return—no refunds.

For a return or exchange, please complete this form and include with your carefully packed, prepaid return shipment.

PLEASE NOTE: We must have your order number and credit card information! Failure to include your order number and credit card information will delay processing your return or exchange (we do not store credit card information or keep it on file). A return label is attached for your convenience.

ORDER NUMBER (Required): _____

CREDIT CARD INFORMATION (Required):

REASON CODES;

Name: _____

01 Didn't like

Address: _____

02 Didn't fit

City, State, Zip: _____

03 Damaged/repair

Phone: _____ VISA/MC (circle one)

04 Other (please explain):

Card number: _____

Expiration: _____ Security code: _____

Signature: _____

RETURN: Style #	Description	Price	Qty	Reason
ORDER: Style #				

FROM:

Check for exchange _____



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